**Cyber Security | SOC Analyst| Network Infrastructure Protector**

## CAREER OBJECTIVE

A cybersecurity specialist with a strong interest in networks, SOC analysis, and programming languages, particularly Python. I have hands-on experience through various projects, including network security, vulnerability detection tools, and IoT applications. Additionally, I completed a training program at an Islamic bank in SOC analysis and infrastructure networking. I am seeking an opportunity in a professional environment where I can apply my skills in network security, threat analysis, and cybersecurity operations.

# Core Competencies

**Soft Skills**: excellent Communication, Time Management, Adaptability, Self-Learning, Analytical Thinking.

**Cybersecurity:** Proficient in Vulnerability Assessment, Application Security, Network Security, and Incident Response.

**Technical Skills:** Networking, Operating Systems, Cybersecurity, Programming: Skilled in Python and C++ for scripting, automation, and software development, Tools: Proficient in Microsoft Office  
**Additional Skills:** Network Design, Team Collaboration

**Competitions & Achievements**

**Programming Problem-Solving Competition:** Participated in a competitive programming event, showcasing problem-solving skills and proficiency in algorithms and coding.

**CTF Competitions**: Engaged in multiple Capture The Flag (CTF) cybersecurity competitions, including the prestigious

Princess Sumaya University CTF.  
**Participate in the Estarta training program :**I received extensive training in networking and SOC analysis.I learned how to use new emergency analysis tools using the latest developments.

# Internship & Experience

## Jordan Islamic Bank – (JIB), Jul 2024 – Oct 2024 Intern, cybersecurity

**Work Experiences:**

Completed specialized training in Security Operations Center (SOC) operations, including monitoring,

threat detection, and incident response.

Gained practical experience in analyzing and mitigating network security threats using advanced tools

and techniques.

Developed skills in identifying vulnerabilities, managing firewalls, and implementing intrusion

detection/prevention systems (IDS/IPS).

Enhanced knowledge of network protocols, traffic analysis, and secure network architecture design.

Collaborated with teams to simulate real-world cyberattacks and apply effective defense strategies

**Call Center Employee – Marketing Department Amman Arab University 2021-2023**

Handled inbound and outbound calls, providing accurate information and resolving inquiries related to

university programs, events, and services. Assisted in promoting university initiatives and marketing

campaigns through effective communication with prospective students and stakeholders. Maintained a

high level of professionalism and customer service, ensuring positive interactions and satisfaction.

Utilized CRM systems to log customer interactions, track issues, and follow up on unresolved matters.

Collaborated with the marketing team to achieve outreach goals and support enrollment initiatives.

Trained new team members on call center protocols, tools, and customer service best practices.

**-Customer Service Officer Csmena Company 2023 – 2024**

NCC Government Project

Provided exceptional customer service to clients, addressing inquiries, resolving issues, and ensuring

high levels of customer satisfaction.Managed communication channels (phone, email) to handle

customer complaints and feedback efficiently. Collaborated with internal teams to escalate and resolve

complex customer issues in a timely manner. Maintained accurate records of customer interactions and

transactions using CRM systems. Assisted in training new team members on customer service protocols

and best practices. Contributed to improving customer service processes, resulting in increased

efficiency and positive feedback.

**-Customer Service Officer Crystel Company 2024 – 2025**   
During my time at Crystel, I developed strong communication skills, especially through handling customer inquiries via social media platforms and messaging services.  
One of the key skills I gained was **fast and accurate typing**, as I was constantly responding to a high volume of written inquiries in a professional and timely manner.  
I also became proficient in using customer relationship management (CRM) systems and chat management tools, which helped me analyze customer issues efficiently and provide appropriate solutions, ultimately enhancing customer satisfaction.

# Academic Project

**Work Experiences:**

**1) Triple O detection and analysis tool [Network scanning and detection malwares and traffic in**

**network**

A Triple O tool use for scanning company network in range to see devices and what type of malware and

the rank of it and at the end there is a report can be downloaded as a pdf or .txt in the device decided

by the IT manager where they want it.

• Collaborated with a team of 3 to design, develop, and maintain the Triple O.

• Successfully Scan the Amman Arab University websites and give good results, which was met

with great success.

• Built Using python Using an TKthinker, requests, fpdf, sockets, concurrent.futures ,os

**2)** **IoT-Based Identity and Face Verification System**

Designed and implemented a secure IoT-based identity and face verification system to enhance access

control using two-factor authentication:

RFID Scan: Verified card authenticity using the RC522 module.

Face Recognition: Ensured cardholder's face matched stored data using Python libraries

(face\_recognition, OpenCV).

Developed the system using Raspberry Pi as the central controller, integrating hardware (RFID module,

camera) and software (Python, GPIO, mfrc522).

Provided real-time feedback through LED indicators for three outcomes: access granted, access denied,

or face not recognized.

Enhanced security and scalability, with potential applications in smart homes, offices, and event

management.

Technologies Used:

Hardware: Raspberry Pi, RC522 RFID module, Camera module.

Software: Python, OpenCV, face\_recognition, RPi.GPIO, mfrc522.

# Education & Credentials

**- Bachelor’s in Cyber Security, Amman Arab University, Jordan | Grade: 3.65/4 | October 2021– January** **2025**

# Courses:

# Security+

# CCNA (Cisco) \

# Database Design (King Abdullah II Fund For Development)

# Introduction to Critical Infrastructure Protection – (ICIP) (OPSWAT)

# Cyber Security (Edraak)

# Cyber Security Attack Techniques (Edraak)

# Protect Systems from Penetrations (Edraak)

# Introduction to Networking (King Abdullah II Fund For Development)

# Command-line 1 ( Satr platform )

# Command-line 6 ( Satr platform )

# Foundations of Cybersecurity (Google)

# Connect and Protect: Networks and Network Security (Google)

# Life Skills (from Vocational Training Corporation)

# Foundation in Occupational Health and Safety (from the Vocational Training Corporation)

# Personal Information

**- Nationality: Jordanian**

**- Phone: 0786014107**

**- Date of Birth: 22 April 2003**

**- Marital Status: Single**

**- Languages: Arabic, English**